

Chapter 9

Filing a Luggage Claim With the Airline

When a bag is initially lost or delayed, you should file a claim with the airline that is carrying you to your *final* destination, whether you buy a ticket on one carrier or multiple carriers. If your flight is interrupted, you could be rerouted onto an airplane with another company that was not part of your

Did you know, when filing a luggage claim for restitution, the burden of proof falls on you, the traveler? Learn to protect yourself.

Read on!

original itinerary. In such a case, this carrier is now responsible for your luggage. No matter where in your journey your luggage might have been lost, they are still responsible for searching for and finding your bag; if they cannot find your bag, they will pay you your final settlement.

Over the years, I accommodated customers who were rerouted on my airline and who, subsequently,